

# JAMES HENDERSON

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## WAREHOUSE MANAGER

*Eager to leverage experience with one company to manage warehousing operations for a larger organization, bringing a sense of pride, loyalty, and unmatched work ethic.*

Excels at coordinating shipping/receiving, purchasing, storage, maintenance, inventory control and tradeshow management. Handles UPS, Fed-X, RPS, and Airborne computerized tracking systems. Developing approaches and solutions to cost effectively ship product.

## PROFESSIONAL EXPERIENCE

VESTICO | Cincinnati, OH  
**Warehouse Manager**

2013 - Present

Fast tracked from warehouse clerk role to warehouse manager in first year. Manage Shipping & Receiving, Production, Assembly, Pickers and Packers; monitored production equipment operations through a staff of 20 cross-functional personnel.

- Researched and negotiated trucking/carrier bid contracts based on costs and point-to-point destination procedures resulting in a 45% cost reduction.
- Slashed incidents of damaged product, capturing a quarterly saving of 10%.
- Coordinate national tradeshow in charge of shipping budgets, schedules, crating of product, on-site inventory, setup, and display installation.
- Negotiate with shipping carriers to drive the cost-effective transport of orders. Resolved account discrepancies, delivery issues, and driver personnel complaints.
- Built and managed a strong client base as a result of dedicated customer service.
- Extend lines of credit to accounts of up to \$10,000 - bonded for \$500,000.
- Interview, hire, train, and dismiss warehouse workers; perform evaluations and decide on salary increases and promotions.

## EDUCATION

CINCINNATI VOCATIONAL  
**Certificate in Warehouse Management**