

GREGORY MEYER, CCNA

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DATA CENTER MANAGER – FINANCIAL SECTOR

Broad career managing IBM mainframe operations within a Dual Site Data Center environment supporting the global financial industry. Technical and general business management skills include:

**Data Center Operations - Production Control - Data Migration - Crisis Management
Systems Conversions - Mainframe Operations - Change Process Management
Technical Documentation - Disaster Recovery - Upgrades / Installations - Vendor Relations
Client Relations - Automated Operations - Data Safety / Climate Control - QA**

PROFESSIONAL EXPERIENCE

DATA CENTER MANAGER | FINDATA - Fort Worth, TX

2003 - Present

Advanced along the management track over a two-decade tenure in multiple earlier and progressively responsible areas leading to current role heading large-scale data center operations.

DATA CENTER OPERATIONS

- Manage Shared Data Center operations with accountability for the cost-effective, on-time management of mainframe functions focused on input/output trade data.
- Serve as point of contact 24/7, in charge of critical data disaster recovery procedures.
- Developed procedure manuals to assist staff in managing mainframe operations.
- Implemented QC procedures to ensure strict compliance with company policies.
- Interface with Help Desk teams to provide immediate support on pressing technical issues.
- Generate statistical and department performance reports for senior management review.
- Drive customer service excellence through situation analysis and resolve of escalating problems.
- Generated and uploaded several weeks of Listed, OTC, Surveillance, Netting, and Night of Comparisons trade data to the global brokerage community.
- Drove mission-critical software implementations overseeing beta testing cycles and revision of operational procedures in accordance with new system functions and requirements.
- Utilized Autoroute (output) to provide online services to 100+ firms in the CICS region.

STAFF MANAGEMENT & TRAINING

- Guide personnel management and leadership of shift operators in areas of interviewing, hiring, training, supervision, delegation, evaluation, and promotion recommendation.
- Provide continuous hands-on training of operators to promote the development of technical problem anticipation, identification, and troubleshooting skills.
- Ensure a proficient support team through training of Computer Operations and Production Control staffs on system upgrades, disaster recovery tests, and data migration projects.
- Coordinate staff meetings to discuss departmental issues, project initiatives, and action plans.
- Provide in-service training in Datatrak operations for downloading data to mainframes using TCP/IP, data re-blocking (ISPF/PDF), JCL creation, and data verification procedures.
- Instruct Tech Support, Network, Batch Operations, and Middleware Operations.

DATA CENTER MANAGER – FINANCIAL SECTOR

Processors: 3090-200, 400, 600, 3084-Q96, 4381-P12, 3038-J24, 3033 AP, 3033 UP, 158-3, IBM 9672 (dual sites), Stratus, DEC (Compact) | **DASD:** 3380 (including D & E models), 3350, 3330-11, 3330-1, STC 4305, EMC, Shark | **Tapes:** 3480, 3420 | **Printers:** 3800-3, 3800-1, 4348, 3211, 3211, **Communications:** 3725, 3705, 3174, 3274, 3745, 3172, CISCO, BCN

Other: 8100, 3890, 3044, IBM 2914, T-Bar switching, DataGraphix Computer Output Microform (COM), Network Systems Hyper Channel equipment, controllers, redundant coupling facilities. Data Storage / Tape Management, Storage Tek Tape Silo Systems: Timberline 9490, 488, 4410, Networking / Desktop, Windows 9x, 2000, NT, XP; LAN/WAN; UNIX; TCPIP; Microsoft Office Professional; Remedy MVS, ESA, OS/390, VM, VTAM, JES2, TSO, CA-1 (Tape Management), CA-7 (Job Scheduling), CA-11 (Re-run, Re-start), TCPIP, MVS/SP2 (XA) MVS/SP1, JES2 MAS, JES2 RJE, JES2 NJE, ACF/VTAM, BTAM/SP, CICS/VS, IDMS, NCCF, NPDA, JES328X, 8100 HCF, Hyper Channel (HO15, NETEX, BFX), BDT, FTP, NDM, JCL, UCC 7, UCC 11, TLMS II, Super Console, STAM, SAR, SYSPLEX, ACF2, Omegamon/MVS, Information Management, TSO, ISPF/PDF, SDSF, AF/Operator, Tivoli Netview, SOLVE, CA-7, CA-11, FDR/ABR, RACF, z/OS 1.2 with JES2, CICS/TS version 2.2, DB2 version 7, MQSeries version 5.2, Boole/Babbage, IMS, RACF, DCL, DVP, RTTM

EDUCATION & CERTIFICATION

FORT WORTH COLLEGE OF SCIENCE & TECHNOLOGY
B.S., Electrical Engineering / B.S. Computer Science

Cisco Certified Network Associate (CCNA) Data Center